



Terms and Conditions

eBikes and equipment once hired are the responsibility of the hirer. The hirer will need to check they are happy with all the equipment provided and raise any issues with a member of the team before leaving the site. The hirer is fully responsible for the reimbursement of any loss to Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) as a result of loss, theft or damage.

Reimbursement of lost stolen or damaged equipment items will be in the form of the full replacement cost of missing or damaged item, or the full cost of repair, including all parts, labour and consumables, with labour charged at £20 / hr. An administrative fee of £20 will be charged by Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) for each claim in dealing with any loss. The hirer will be responsible for all legal costs incurred by Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) in dealing with any loss, including recovering lost or damaged Equipment. If eBikes have to be recovered or collected by Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) a fee of £0.50 per mile to and from the eBike's location shall be paid by the hirer for this service.

Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) provide, cycle helmets FREE OF CHARGE whilst hiring Equipment (eBikes) and we recommend the wearing of cycle helmets at all times. Hire will be refused to those in this bracket who will not wear a helmet. All equipment issued to the hirer by Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) is specifically for the appointed rider, it is not recommended that equipment be exchanged amongst riders as damage or injury may result.

Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) reserve the right to hire the appropriate equipment according to height, age, weight, and ability. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) retain the right to refuse hire at any time.

All eBikes and equipment are regularly maintained and serviced to the highest possible standards and therefore are hired in the knowledge that they are fit for purpose. Any defects should be brought to the attention of a member of Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) staff before removal of the item from the site in order that minor repairs may be carried out or a suitable replacement may be issued to the hirer. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) accept no liability for accident or injury or death incurred as a result of mechanical failure. No changes are to be made to the eBike by the hirer other than seat height, any damaged caused by changes made by the customer will be charged.

Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) recommend eBikes are ridden from our site and the hirer accepts they are responsible for any damage caused by transporting the EBIKE in vehicles.

Each member of the party must be a competent cyclist or supervised by one. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) are not responsible for any issues caused due to lack of understanding or capability. We are happy to answer questions to help you understand how to use the eBike before you depart. By completing the Spencer Ivy Electric Bicycles Ltd. (EBIKE

Cafe) eBike hire form and accepting the 'Terms & Conditions of Equipment Hire, the hirer acknowledges that all forms of cycling are inherently dangerous activities. The hirer warrants that the hirer, and any third party whom they are hiring equipment on behalf of, have a suitable level of skill to operate the equipment on terrain chosen by the hirer. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) accepts no liability for any death, injury or loss suffered or incurred by the hirer as a result of use of the equipment.

eBikes are to be ridden by those ages 16+ only.

Any damage resulting from misuse will be charged for.

If you are unsure of suitable cycle routes or the suitability of eBikes for yourself or your group please ask a member of staff for advice. We do not recommend attempting to ride outside of your limits or that of the weakest member of your group at any point as injury will likely result. eBike hire is for use within a 75 mile radius of the EBIKE Cafe, Custom House Quay, Weymouth, Dorset DT4 8BG

Payment by the hirers to be made by cash, credit card or debit card only. Interest on any monies owing or outstanding to Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) will be charged at 5% per item of equipment per day.

Booking must be paid for in full before they are considered booked.

Refunds on booking will be offered only on cancellations with 7 days' notice, any cancellations made within 7 days of the hire date will be charged at 100%. Cancellations made 72 hours before the collection time may be offered an alternative hire date this is solely at the discretion of Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe).

Any discounts are at the discretion of Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) management, and discounts are at no time an entitlement to the hirer. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) management reserves the right to change or remove discount offers at any time without notice.

Hirers must show and leave photographic ID clearly confirming name and address (i.e. photographic driving licence, passport). Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) hire forms must be completed by the hirer, a deposit of £500 per eBike will be collected in cash or credit card and payment made before equipment, including all eBike, accessory, or ancillary equipment are removed from the site. The right to hire is entirely at the discretion of Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe). Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) reserves the right to hold on to any deposit and ID until all equipment is returned in the same condition in which it was provided.

Any information provided to Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) will be treated as confidential. By providing your email address with the Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) eBike hire form the hirer agrees to allow Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) to send emails containing news, special offers and updates.

All equipment, including eBike, accessory or ancillary equipment hired must be returned before the end of the agreed hire period as specified on the Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) eBike hire form, or 30 minutes before closing time. All equipment remains the responsibility of the hirer until it has been returned in full to Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe). All equipment returned after the agreed hire period will be charged at £10 / per half hour until returned by the hirer. Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) accepts no responsibility for equipment returned late due to lack of fitness, injury or customers getting lost and a late fee will need to be paid before deposit is returned to the hirer. Any equipment that has to be recovered by Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) will be charged at £50 per bike.

Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) does not offer any sort of collection service, any issues found once out are the responsibility of the hirer however where possible Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) will repair or replace items returned by the hirer to Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe). Spencer Ivy Electric Bicycles Ltd. (EBIKE Cafe) do not offer refunds for mechanical failures or punctures, puncture kits can be provided when hiring so minor issues can be sorted without needing to return to site.

The hirer accepts where booking on behalf of other people in their party that they have the authority to do so and will remain responsible for all equipment hired.

SIGNED: _____

DATE: _____